



EVRIONTA TERMS&CONDITIONS

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Preamble

These Terms and Conditions govern the use of the website operated by "EVRIONTA BIOHACKING" LLP, Address: Kazakhstan, Astana city, Saryarka district, street Kenesary, building 8, n. 103, postal code 010000 ("EVRIONTA", "we", "us", or "our"), including access to and use of the services, features, content, and purchases available through the site.

By visiting our site and/or purchasing from us, you engage in our "Service" and agree to be bound by the following terms and conditions ("Terms of Service", "Terms and conditions"), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms of Service apply to all users of the site.

Please read these Terms of Service carefully before accessing or using our website.

By agreeing to these Terms of Service, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the Service, violate any laws in your jurisdiction.

A breach or violation of any of the Terms will result in an immediate termination of our Services.

We reserve the right to update, change, or replace any part of these Terms of Service at our sole discretion by posting updates and/or changes on our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

1. Accuracy, completeness, and timeliness of information

We are not responsible if the information made available on this site is not accurate, complete, or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete, or more timely sources of information.

2. Personal data and privacy

We are committed to protecting your personal data and respecting your privacy. By using our website or Services, you acknowledge and agree that we may collect, store, and process your personal information as necessary to fulfill your orders and provide our Services.

More detailed information about how we collect, use, and protect your personal data is available in our Privacy Policy and Cookie Policy, which form an integral part of these Terms of Service.

3. Order process

You are not required to create an account in order to place an order. Orders can be completed as a guest, without registering on the website.

You can place an order by shopping on our website. We will send you an order confirmation by e-mail after receiving your order. As soon as your order is shipped we will inform you about it by sending you a shipping confirmation by e-mail. In the unlikely event that we are unable to deliver the items you ordered, EVRIONTA can withdraw from the agreement. You will be informed immediately by e-mail that we cannot deliver the items you ordered.

Once the order is confirmed, it is not possible to modify or cancel it. In some cases, as long as the order has not been processed (it has left our warehouse for its destination), it would be possible to make modifications or cancellations.

4. Payment & ownership transition

All payments are due upon receipt. If a payment is not received or payment method is declined, the ownership in the purchase is not transmitted to you. If no payment is received, no items will be shipped.

5. Delivery Policy

Orders are typically delivered within 2 to 6 business days within the United States. Please note that delivery times may vary depending on the destination and other external factors beyond our control.

We ship to all locations within the United States, with the exception of PO Boxes and APO/FPO addresses. Please provide a valid residential or commercial address at checkout to ensure successful delivery.

Shipping costs are calculated during checkout and depend on the weight and volume of the selected products. The final shipping fee will be clearly displayed before completing your purchase.

Deliveries are carried out by third-party carriers through our fulfillment partner ARDI Express, which may include services such as USPS, UPS, FedEx, or others. The choice of carrier is made based on delivery location, shipping method selected, and package characteristics.

Since shipping is handled by independent third-party service providers, EVRIONTA shall not be held liable for any delays, damages, lost packages, or other delivery issues caused by the shipping carriers. Once the order has been handed over to the carrier, all responsibility for the timely and safe delivery of the package lies with the respective shipping service.

6. General disclaimer

Food supplements are not medicines and are not intended to diagnose, treat, cure, or prevent any disease or health condition. They are not a substitute for a balanced diet or a healthy lifestyle.

All products offered on this website are food supplements. Nevertheless, responsible use is crucial to prevent side effects, which especially concerns the compliance with the recommended intake and dosage. Furthermore, known incompatibilities with certain ingredients must be taken into account before taking the product.

Food supplement are intended to supplement the regular diet with nutrients or other substances which have a nutritional or physiological effect. They are intended for ingestion in form of pills, capsules, tablets, powder, liquid or similar forms and provide a certain dosage of the active ingredients.

Food supplements are not a replacement for a diversified and balanced food intake and a healthy lifestyle. If you suffer from an illness you should discuss the use of a food supplement with your doctor. Food supplements should always be stored out of reach of small children.

You should not use the information on this site to diagnose or treat any health problem or as a substitute for medications or other treatments prescribed by your physician or health care provider. You should consult with a physician or healthcare professional before starting any diet, exercise or supplementation program, before taking any medication or food supplement, or if you have or suspect you might have a health problem.

The sole purpose of the information provided on this website is to describe the nutritional or physiological specifics of the food supplements. Our descriptions as well as the other product information are not provided for the purpose of diagnosing, treating, healing or preventing any illnesses or health conditions. Under no circumstances is this information intended to substitute for recommendations or treatments provided by a physician or to diagnose or treat any disease.

If you aim to treat a certain disease, take certain medications, have health issues, are eating a specific diet, are pregnant or are nursing a baby, please consult your physician prior to using a product based on the information provided on this site. We recommend that you choose a doctor who has well-founded knowledge in the field of food supplements, since only such an expert can provide competent insights and assess potential side effects or interactions with other medications or supplements.

All product information on this website is provided merely for the purpose of sharing information. Therefore we recommend that you do not rely solely on the information presented on our website and also carefully read the labels, warnings and instructions prior to use or administering the supplements.

EVRIONTA shall not be liable in the event if the improper use of the products offered on this website should result in side effects or health damages. EVRIONTA shall also not be liable for statements, promises or incorrect product information or supplement recommendations made by the different product manufacturers.

EVRIONTA shall not be liable for typos or changes to the composition of the products. Although careful research has been conducted prior to the publication of the information on our website, EVRIONTA does not make any guarantees as to the completeness of the information on the website or that this information complies with the latest status of related knowledge.

7. Limitation of liability

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure, or error-free.

In no case shall EVRIONTA, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers, or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product.

Certain products or services may be available exclusively online through the website. These products or services may have limited quantities.

We have made every effort to display the colors and images of our products that appear in the shop as accurately as possible. We cannot guarantee that your computer monitor's display of any color will be accurate.

We reserve the right but are not obligated, to limit the sales of our products or Services to any person, geographic region, or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at any time without notice, at our sole discretion. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected. If you should have any issues regarding this, please contact us via e-mail or follow the return process described under our Refund policy.

8. Discounts and promotions

From time to time, EVRIONTA may, at its sole discretion, offer discounts, promotional codes, or special offers ("Promotions"). These Promotions are provided on a limited-time basis and may be subject to additional terms and conditions, which will be communicated at the time the Promotion is made available.

EVRIONTA is not obligated to offer any Promotions and does not guarantee future availability of any previously offered discounts or codes.

9. Customer complaints

If you have any complaints related to your order, including but not limited to issues with product quality, incorrect or incomplete deliveries, or problems with payment or shipping, you may submit a formal complaint via one of the following channels:

- By sending an email to: info@evrionta.com;
- By filling out the online complaint form available on our website.

The Complaint Form can also be found in the Appendix to these Terms of Service.

All complaints will be reviewed, and a response will be provided within 48 hours from the time of receipt.

Please ensure your complaint contains sufficient detail to allow us to investigate and resolve the issue efficiently.

10. Modifications to the service and prices

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third party for any modification, price change, suspension, or discontinuance of the Service.

11. User comments, feedback, and other submissions

If at our request, you send certain specific submissions (for example contest entries) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by e-mail, by postal mail, or otherwise (collectively, 'comments'), you agree that we may, at any time, with or without restriction, edit, copy, publish, distribute, translate and otherwise use in any medium any comments that you forward to us. We are and shall be under no obligation (1) to maintain any comments in confidence; (2) to pay compensation for any comments; or (3) to respond to any comments.

We may monitor, edit or remove content that we determine in our sole discretion are unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene, or otherwise objectionable or violates any party's intellectual property or these Terms of Service.

You agree that your comments will not violate any right of any third party, including copyright, trademark, privacy, personality, or another personal or proprietary right. You warrant that your comments will not contain libelous or otherwise unlawful, abusive, or obscene material, or contain any computer virus or other malware that could in any way affect the operation of the Service or any related website. You may not use a false e-mail address, pretend to be someone other than yourself, or otherwise mislead us or third parties as to the origin of any comments.

12. Intellectual property

All materials published on this website, including but not limited to texts, images, graphics, product descriptions, logos, and design elements, are the intellectual property of EVRIONTA or are used with appropriate authorization. These materials are protected by copyright, trademark, and other applicable intellectual property laws.

The name EVRIONTA, our logo, and any other branding elements displayed on this website are protected trademarks and may not be used, copied, reproduced, or distributed in any form without our prior written consent.

Any unauthorized use of the content of this website, including copying, modifying, distributing, or publicly displaying it, is strictly prohibited and may result in legal action.

13. Governing law and dispute resolution

These Terms of Service and any separate agreements whereby we provide you Services shall be governed by and construed in accordance with the laws of the Kazakhstan Republic.

Any disputes arising out of or in connection with these Terms of Service, including any questions regarding their existence, validity, or termination, shall be subject to the exclusive jurisdiction of the courts of the Kazakhstan Republic.

14. Force majeure

If we are prevented from fulfilling the obligations arising from a purchase agreement due to force majeure or circumstances beyond our control, EVRIONTA cannot be held liable.

15. Severability

In the event that any provision of these Terms of Service is determined to be unlawful, void, or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Service, such determination shall not affect the validity and enforceability of any other remaining provisions.

16. Termination

These Terms of Service are effective unless and until terminated by either you or us. You may terminate these Terms of Service at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms of Service, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

Client Complaint Form

For issues related to product quality, delivery, service, or general concerns.

EVRIONTA Customer Support

Please complete the form below to help us process your complaint as efficiently as possible.

1. Contact information

Full Name _____

Email Address _____

Phone Number (optional) _____

Order Number (if applicable) _____

2. Complaint Details Type of Issue

- Product Quality
- Delivery/Shipping
- Website Functionality
- Customer Service
- Other _____

Product Name: _____

Date of Purchase/Issue: _____

Please describe the issue in detail:

(Include all relevant information, such as what happened, when it occurred, and any attempts to resolve it so far.)

3. Supporting Evidence (if available)

I have attached photos or documents relevant to my complaint.

4. Preferred Resolution

- Refund
- Replacement
- Store Credit
- Explanation/Clarification
- Other _____

5. Declaration

I confirm that the information provided above is accurate to the best of my knowledge and that this complaint is submitted in good faith.

Signature _____

Date _____

Please send the completed form to: info@evrionta.com Or submit via the contact form on our website.